

Elevate Sales

BENCHMARK YOUR SALES TEAM

"We are what we repeatedly do. Excellence, then, is not an act, but a habit." Aristotle

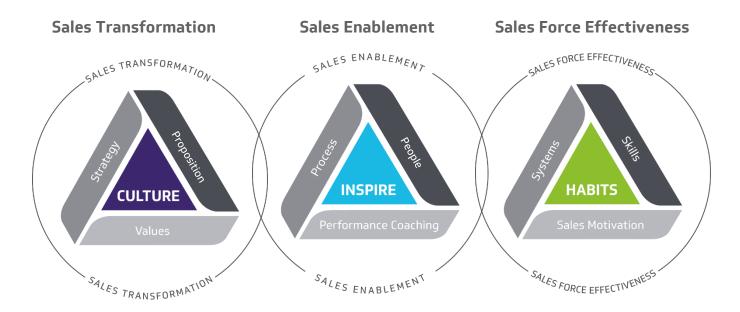
ESBRConsulting

SBR Consulting is a specialist sales performance consultancy.

Our aim is to elevate the practice and perception of sales within individuals and organisations and as a result create increased revenue, enhanced professionalism & intelligent activity.

What Elevate Sales means to us and our clients...





For further information on how we can help your sales culture, email us at info@sbrconsulting.com or call 020 7653 3740







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Four Stages of Competency & The Slight Edge Philosophy



If you always think the way you've always thought,



then you'll always do as you've always done,



and you'll always get what you've always got.

"Insanity: Doing the same thing over and over and expecting a different result."

Albert Einstein



Unconscious incompetency

Blissful ignorance



Conscious incompetency

Aware of one's lack of knowledge



Conscious competency

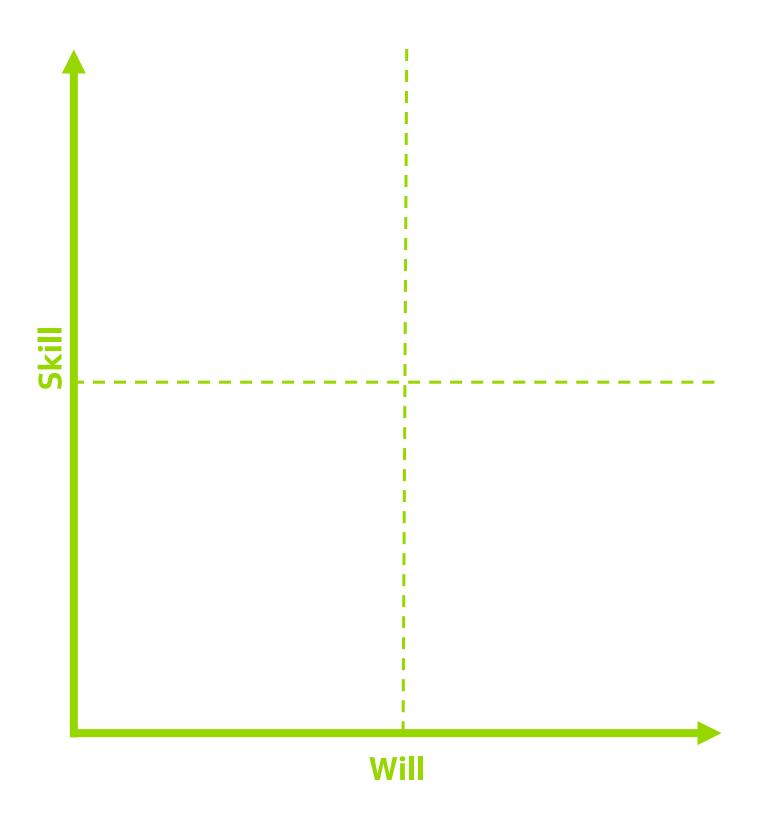
Thinking & implementing



Unconscious competency

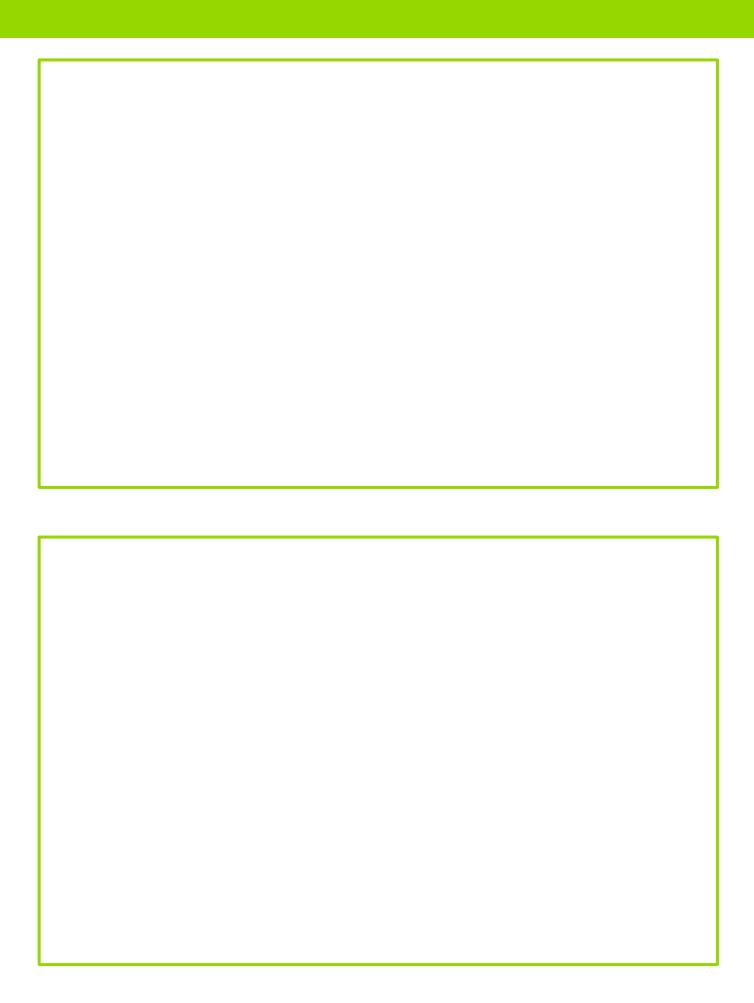
Becomes habit

Martin M. Broadwell first articulated the model in his "four stages of teaching" in February 1969

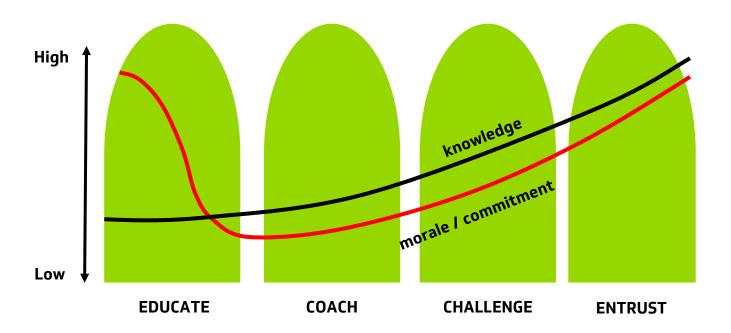




Sales Function Health Check

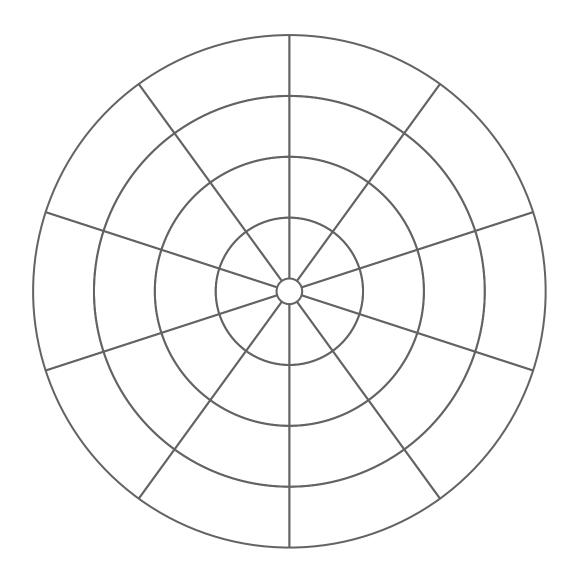


Stages of Individual Development - New Person/Role





The Leadership Adjustment Wheel

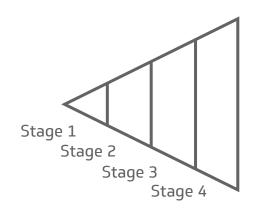


Stage 1: Foundation (Educate)

Stage 2: Developing (Coach)

Stage 3: Building (Challenge)

Stage 4: Mastery (Entrust)



Benchmarking Your Sales Team

| What I Have Learned | |
|--------------------------|--|
| What I Will Implement | |
| | |
| When I | |
| Instead of | |
| l will | |
| Because | |

Suggested Reading List

Leadership in Action

The Five Dysfunctions of a Team: A Leadership Fable – Patrick M Lencioni, 2002

Straight from the Gut – Jack Welch, 2003

Steve Jobs - Walter Isaacson, 2011

The Leaders Guide to Unconscious Bias – *Pamela Fuller et al. 2020*

Your Brain at Work: Strategies for Overcoming Distraction, Regaining Focus, and Working

Smarter All Day Long – David Rock, 2009

Lean In: Women, Work, and the Will to Lead – *Sheryl Sandberg, 2013*

The Coaching Habit: Say Less, Ask More & Change the Way Your Lead Forever – Michael Bungay Stanier. 2016

Strengths Based Leadership - *Tom Rath, 2008*

Managing Excellence

Our Iceberg is Melting: Changing and Succeeding Under Any Conditions – John Kotter, 2006 Turn the Ship Around!: A True Story of Building Leaders by Breaking the Rules – David Marquet, 2013

Freakonomics - Steven Levitt and Stephen Dubner, 2005

Coaching for Performance: Growing People, Performance and Purpose – Sir John Whitmore, 2002

Delivering Happiness: A Path to Profits, Passion and Purpose - *Tony Hsieh, 2010*

Kanban Just-In-Time at Toyota - Japan Management Association, 1986

A Summary of Growth and Fixed Mindsets – Carol Dwek

Marketing Across Boundaries

The Google Checklist: Marketing Edition – Amen Sharma, 2016

Marketing: Concepts and Strategies – Lyndon Simkin, 2016

Marketing 4.0: Moving from Traditional to Digital – Philip Kotler, 2016

Principles of Marketing – Philip Kotler et al. 2008

500 Social Media Marketing Tips – *Andrew Macarthy, 2018*

Switch: How to Change Things When Change is Hard – Dan Heath, 2011

Exploring Strategy: Text Only – *Gerry Johnson et al. 2017*

Thinking, Fast and Slow – *Daniel Kahneman, 2012*

Finance for Managers

Financial Management for Decision Makers – Peter Atrill, 2017

The Finance Book: Understand the Numbers Even If You're Not a Finance Professional – Stuart Warner, 2017

Key Performance Indicators (KPI): The 75 Measures Every Manager Needs To Know – *Bernard Marr, 2012*

Strategic Management

Our Iceberg is Melting: Changing and Succeeding Under Any Conditions – John Kotter, 2006 The Halo Effect... and the Eight Other Business Delusions That Deceive Managers – Phil Rosenzweigh, 2014

Sleeping with your Smartphone: How to Break the 24/7 Habit and Change the Way You Work – Leslie A Perlow, 2012

Strengths Based Leadership: Great Leaders, Teams, and Why People Follow – Gallup, 2009 Start with Why: How Great Leaders Inspire Everyone to Take Action – Simon Sinek, 2011 Decisive: How to Make Better Decisions – Chip Heath, 2014

Range: How Generalist Triumph in a Specialized World – David Epstein, 2019

The Balanced Scorecard: Translating Strategy into Action – *Robert S. Kaplan and David P. Norton, 1996*

The Five Pillars of TQM - Bill Creech, 1994



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https://www.surveymonkey.co.uk/r/SBREvaluationSheet



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